ORDERING PACKAGE



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Distributed in North America By





United States

Canada



R1



HOW TO ORDER

- The delivery process of a prosthesis will require the production of a trial prosthesis to assure the best possible fit and color(s)
- The trial prosthesis will be sent for approval (using the appropriate form) before the definitive prosthesis will be produced and shipped
- It is critical to supply all the required information for the timely and accurate delivery of the prosthesis

MODEL

Select model, color(s) and other options of the prosthesis that fits the need of your patient.

CAST

Create a positive cast of the **residual limb** and **sound side**. Mark the cast with patient's name or ID number and date.

VERIFY

Verify that each cast corresponds accurately to the measurements recorded on the forms

RECEIVE TRIAL

Receive and fit the trial prosthesis on the patient, then determine if it is **approved** or **revisions are needed**

If trial prosthesis is **approved**

If trial prosthesis requires revision

CONFIRMATION

- Contact your Regal Prosthetics distributor (Cascade Orthopedic Supply or OrtoPed) within 45 days that the definitive prosthesis can be created
- Return the trial prosthesis to your Regal Prosthetics distributor (Cascade Orthopedic Supply or OrtoPed)

FORMS

Fill out the forms for the appropriate prosthesis (see page 3,) including style, options and dimensions of both residual limb and sound side.

PHOTOS

Take photos of both the patient's **residual limb** and **sound side** (anterior, posterior, lateral and medial.)

MODIFICATIONS

Modify the residual limb cast as follows:

- Reduce 3% for bony areas.
- Reduce 4–5% on fleshy areas

SEND

Send all materials (*marked casts, forms* and *photos*) to your Regal Prosthetics distributor (*Cascade Orthopedic Supply or OrtoPed*). In instances of modifications, please return all material within 45 days.

TRIAL MODIFICATIONS

- Fill out the "Trial Prosthesis Modification Form" for the appropriate prosthesis (R2) with the necessary revisions
- Mark the revision instructions directly on the trial prosthesis
- Indicate if the next device you want to be produced will be the "definitive prosthesis" or "another trial prosthesis"

DELIVERY

sales@ortoped.ca

Wait 21 to 28 days from time of confirmation for receipt of definitive prosthesis.



1.800.363.8726

1.800.663.8817

E-MAIL

WEB



	ED	
UKU	EK	FORM



R1

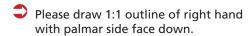
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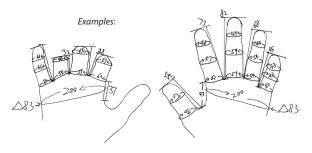








PALMAR SIDE FACE DOWN



Right Hand



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1.800.663.8817

sales@ortoped.ca



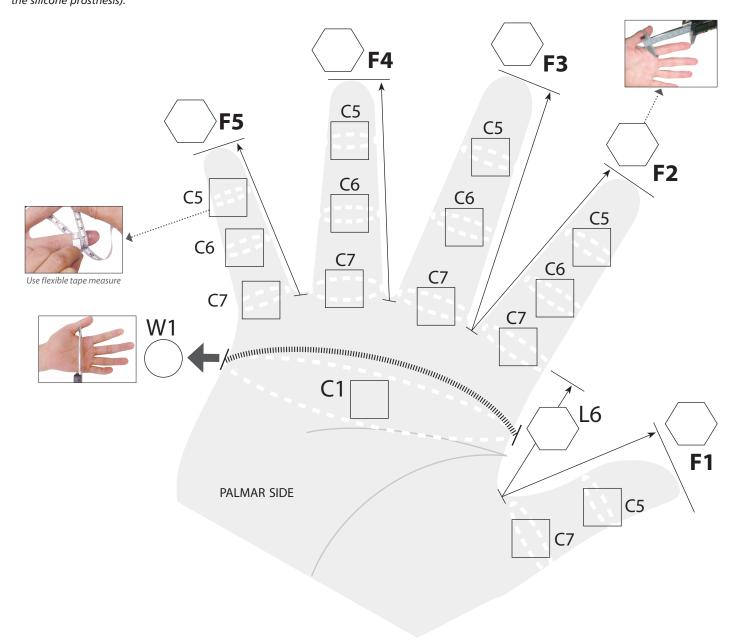
1:1 outline of the right hand, on Page 3.

ORDER FORM DGT





Pill in all the measurements (in mm) that are relevant to the patient's igits (sound or residual). The trial prosthesis fitting is most successful when the greatest number of measurements are recorded (Regal may be able to make slight modifications to the silicone prosthesis).



 \bigcirc L = Length

 \Box C = Circumference

 \bigcirc W = Width

Right Hand

Note: This information does not replace cast. It should be provided as additional information.

 TELEPHONE
 FAX
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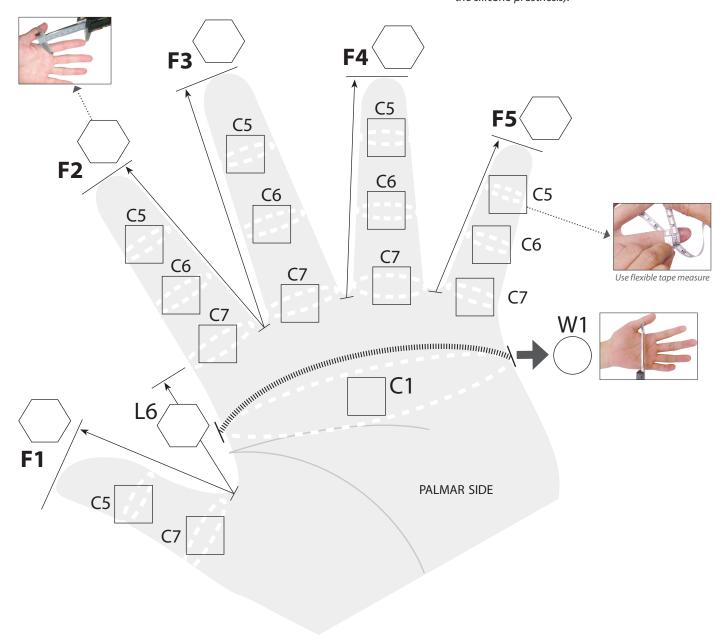








- 1 Please draw 1:1 outline of the left hand, on Page 3.
- Pill in all the measurements (in mm) that are relevant to the patient's digits (sound or residual). The trial prosthesis fitting is most successful when the greatest number of measurements are recorded (Regal may be able to make slight modifications to the silicone prosthesis).





 \Box C = Circumference

 \bigcirc W = Width

Note: This information does not replace cast. It should be provided as additional information.

Left Hand





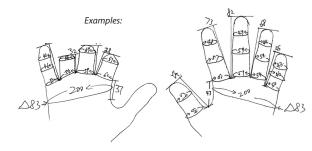
Please draw 1:1 outline of left hand with palmar side face down.

ORDER FORM DGT





PALMAR SIDE FACE DOWN



Left Hand

 TELEPHONE
 FAX
 E-MAIL
 WEB

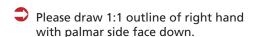
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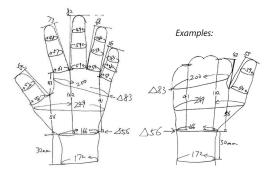








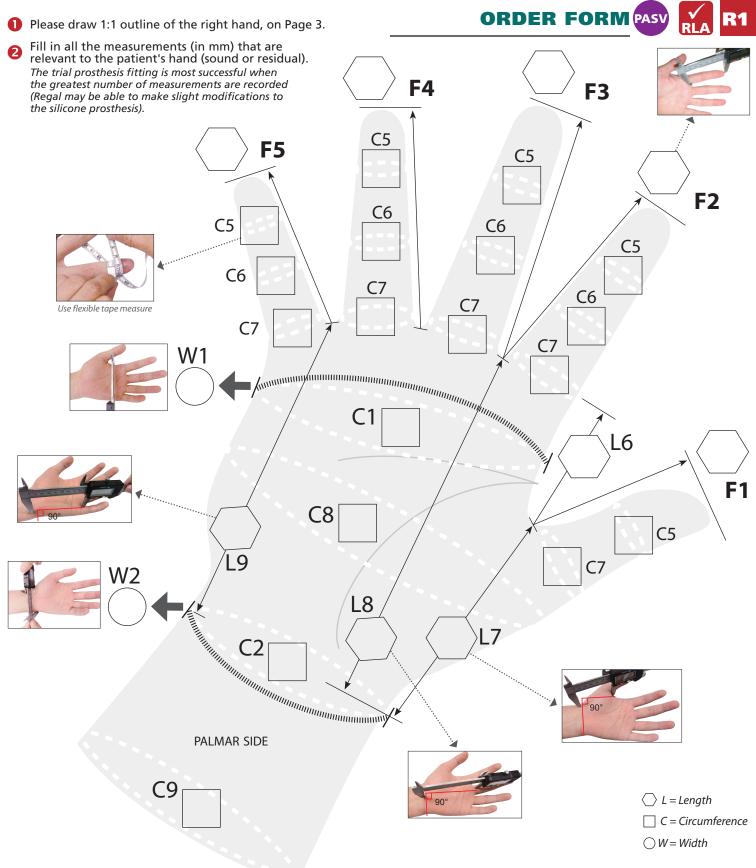
PALMAR SIDE FACE DOWN



Right Hand





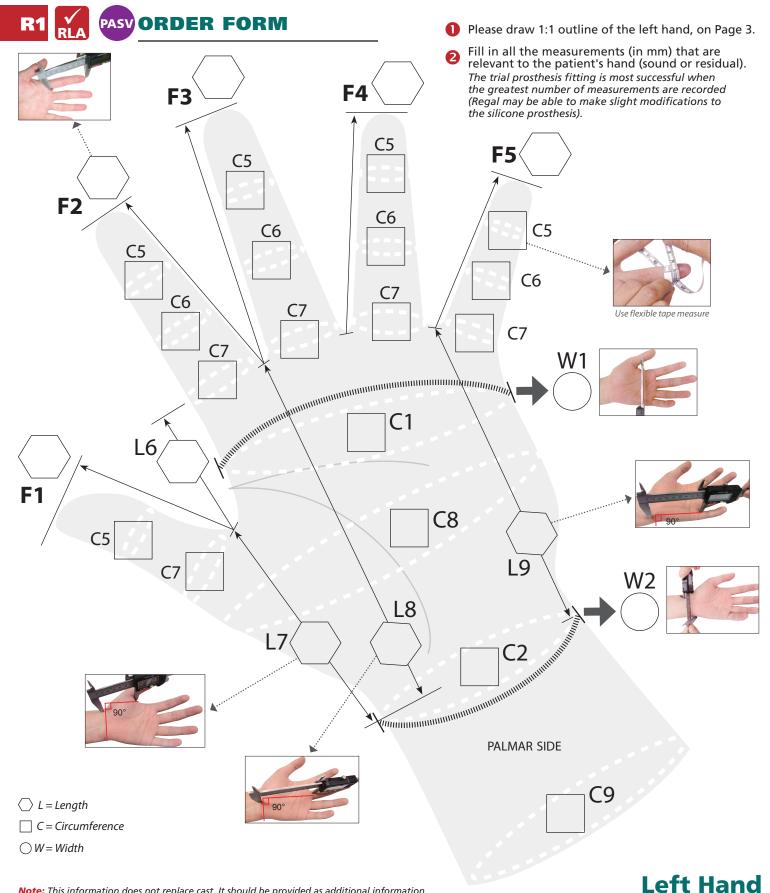


Right Hand

Note: This information does not replace cast. It should be provided as additional information.

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1-EN		9/20	© 2019 Cascade Orthope	edic Supply





Note: This information does not replace cast. It should be provided as additional information.

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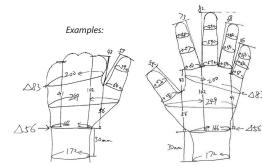
Please draw 1:1 outline of left hand with palmar side face down.

ORDER FORM PASV





PALMAR SIDE FACE DOWN



Left Hand

 TELEPHONE
 FAX
 E-MAIL
 WEB

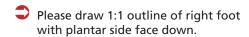
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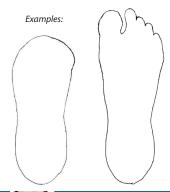






PLANTAR SIDE FACE DOWN

Right Foot





Please draw 1:1 outline of the left foot, on Page 15.





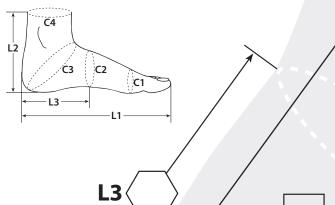


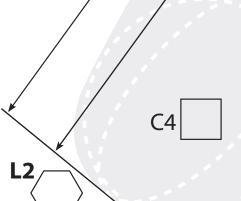
Fill in all the measurements (in mm) that are relevant to the patient's foot (sound or residual). The trial prosthesis fitting is most successful when

the greatest number of measurements are recorded (Regal may be able to make slight modifications to the silicone prosthesis).

Mark sensitive areas with a "+" (plus) sign on cast and image below.







ORDER FORM FOOT





Right Foot

 \bigcirc L = Length

 \Box C = Circumference

Note: This information does not replace cast. It should be provided as additional information.

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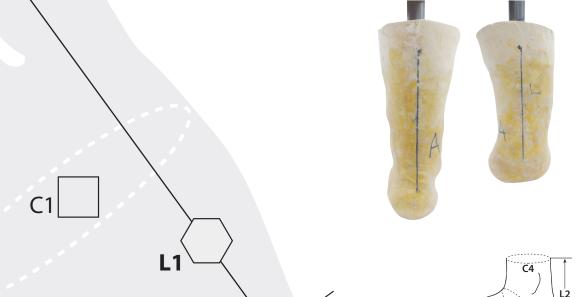


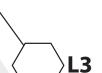


- 1 Please draw 1:1 outline of the left foot, on Page 15.
- Fill in all the measurements (in mm) that are relevant to the patient's foot (sound or residual). The trial prosthesis fitting is most successful when

the greatest number of measurements are recorded (Regal may be able to make slight modifications to the silicone prosthesis).

Mark sensitive areas with a "+" (plus) sign on cast and image below.





C1

C2

C3

Left Foot

- \bigcirc L = Length
- \Box C = Circumference

C4

Note: This information does not replace cast. It should be provided as additional information.

-	TELEPHONE	FAY	E-MAIL	WER
(1.800.363.8726	1.800.663.8817		web
	1.000.303.0720	1.000.003.0017	sales@ortoped.ca	www.ortoped.ca



Please draw 1:1 outline of left foot with plantar side face down.

ORDER FORM FOOT





PLANTAR SIDE FACE DOWN

Left Foot



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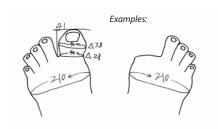






PLANTAR SIDE FACE DOWN

Right Foot







• Please draw 1:1 outline of the left foot, on Page 15.

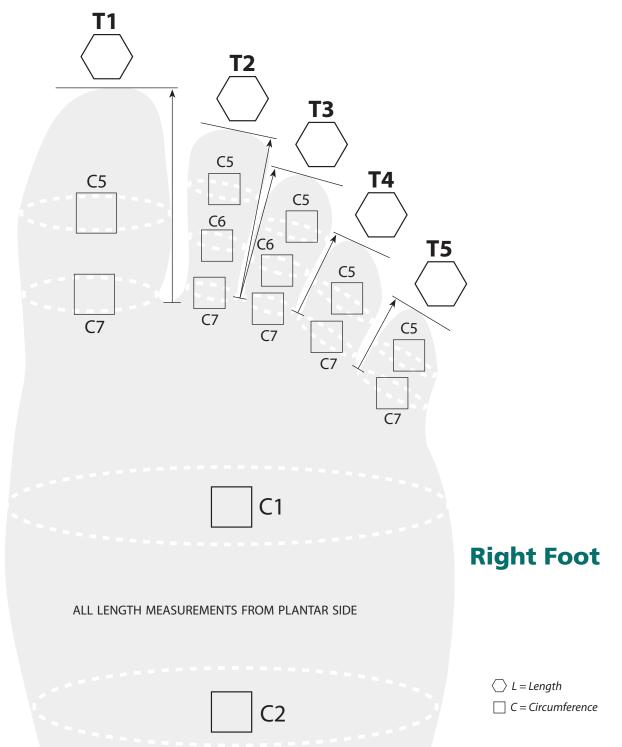
ORDER FORM TOE





2 Fill in all the measurements (in mm) that are relevant to the patient's toes (sound or residual).

The trial prosthesis fitting is most successful when the greatest number of measurements are recorded (Regal may be able to make slight modifications to the silicone prosthesis).



Note: This information does not replace cast. It should be provided as additional information.

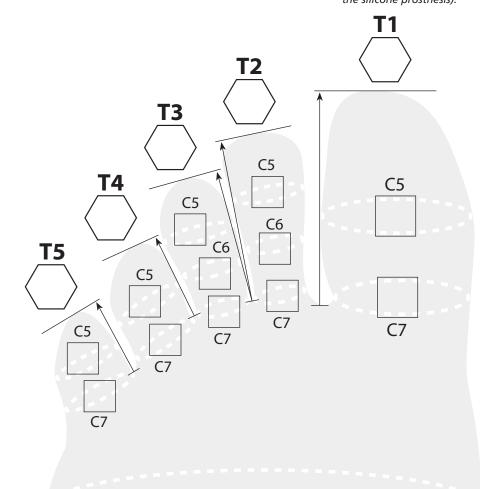








- 1 Please draw 1:1 outline of the left foot, on Page 15.
- Pill in all the measurements (in mm) that are relevant to the patient's toes (sound or residual). The trial prosthesis fitting is most successful when the greatest number of measurements are recorded (Regal may be able to make slight modifications to the silicone prosthesis).



oft.	Foot

ALL LENGTH MEASUREMENTS FROM PLANTAR SIDE

 $\langle \rangle$ = Length

= Circumference

C2

Note: This information does not replace cast. It should be provided as additional information.

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Please draw 1:1 outline of left foot with plantar side face down.

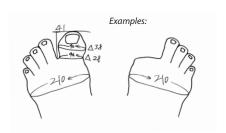
ORDER FORM TOE







Left Foot



TELEPHONE 1.800.363.8726

REG/OF3-R1-EN

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TERMS, CONDITIONS & DISCLAIMER

Disclaimer

Please note that the color selected for the patient's Regal high definition silicone Residual Limb Adapted (RLA) device is; 1) the closest match to the patient's skin tone and that it may not match exactly on the definitive device; 2) dual color of the patient's silicone device may vary slightly from the color swatch they were shown. It will need to be explained to the patient that their natural skin tone may change with the different seasons; therefore they should not expect their Regal high definition silicone device to match his/her skin tone at all times.

It should also be explained to the patient that the delivery date of these silicone RLA devices may vary, especially if multiple trial devices are required to ensure the best possible final fit and outcome. Each trial device requires approximately 3 weeks delivery time, plus any other delay that may occur due to missing measurements or information required from their prosthetist, missed or rescheduled appointments, delayed shipments or other causes beyond our control.

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Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to the end-user or original purchaser.

Terms of Purchase

PLEASE NOTE: Cascade Orthopedic Supply Inc. or any of its subsidiaries reserve the right to update or amend these terms and conditions of this "Terms of Sale and Policies" at any time without prior notice.

HOW TO ORDER

- Orders can be placed with your local Regal Prosthetics distributor by telephone, fax, e-mail, online or ship the order form(s) with casts.
- Please use item numbers or item descriptions on all orders to ensure accuracy.

NEW ACCOUNTS

Please contact your Regal Prosthetics for further information.

PAYMENT TERMS

Please contact your Regal Prosthetics for further information.

Please contact your Regal Prosthetics for further information.

- Prices are subject to changes without notice.
- These prices do not include any applicable sales taxes or duties.
- Shipments will be sent prepaid and freight charges will be added to the invoice.
- Standard freight charges do not include insurance.

ORDER CANCELLATIONS

Orders can be cancelled within 48 hours of submission without penalty.

Orders cancelled after a first trial prosthesis are subject to a charge of 50% of the original order amount, when the trial prosthesis is returned. If the trial prosthesis is not returned within 30 days, the full amount of the original order will be invoiced.



SERVICE CHARGES

Please contact your Regal Prosthetics for further information.

RETURNS

- Definitive prostheses are specifically *not* returnable.
- Freight charges for the original shipment remain the responsibility of the customer unless the error is due to an incorrectly shipped item.
- Please inspect all orders immediately upon receipt. Contact your local Regal Prosthetics distributor within five (5) business days in the event of errors or damage.

REPRESENTATION

Cascade Orthopedic Supply, Inc. and OrtoPed ULC make a specific representation to the effect that the Regal Residual Limb Adapted Prostheses are *not* custom made products. It is the responsibility of the practitioner and/or patient care facility submitting any reimbursement claims to determine and submit the correct coding within all established rules and guidelines.





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